

In addition to the many difficulties that we face today because of rising fuel and food prices, identity theft continues to be a big problem. Hardly a day goes by that there isn't a story of someone applying for a loan, only to find that thousands of dollars in debt have been run up on credit accounts falsely opened in his/her name. Even when the identity theft is obvious, it can take months for victims of identity theft to clean up the mess left behind and restore their good names.

At Petit Jean Electric, we take the fact that we hold your personal information in our data systems very seriously and readily accept the responsibility that we have to protect that information from would-be identity thieves.

With this in mind, Petit Jean Electric is implementing an **Identity Theft Prevention Program** that will help:

- Identify interactions within the cooperative and with members where identity theft could occur.
- Detect and/or prevent attempts to steal or misuse your personal information. Respond quickly and appropriately to any detected incident.

The Identity Theft Program will involve:

- Going to even greater lengths to protect the information stored on our data systems.
- More detailed checking of the identity of persons opening or inquiring about accounts.
- Stricter verification of service and billing addresses.

The goal is to make our Identity Theft Prevention Program transparent to members and cause you as little inconvenience as possible. However, we will take extra precautions to verify the identity of those opening and inquiring about accounts. That means we will ask for positive proof of identity, such as a Social Security number, driver's license and/or military/government photo identification, before anyone can access account information.

These extra security measures are for your protection. In addition, by staying on guard for potential fraud, we hope to be able to reduce the number of debt write-offs that we experience, which, in turn, helps keep your cost of electric power reasonable.

Petit Jean Electric takes this obligation as seriously as keeping the lights on.

Feel free to contact Petit Jean Electric with any questions that you may have.