

PETIT JEAN ELECTRIC COOPERATIVE

AGREEMENT FOR PARTICIPATION

IN

ADVANCE PAY PRE-PAY METERING PROGRAM

Contact Information (Please Print)	
Name _____	Home Phone _____
Service Address _____	Cell Phone _____
_____	Email Address _____

The undersigned (herein called the "Member") hereby applies for participation in the ADVANCE PAY PRE-PAY METERING PROGRAM offered to Members of Petit Jean Electric Cooperative (hereafter called the "Cooperative"), and agrees with the Cooperative to the following terms and conditions (Initial after each of the following statements):

1. If the Member changes any of the contact information (i.e., email address, phone number, etc.) provided on this agreement, it is the responsibility of the Member to notify the Cooperative of any such changes immediately. ____
2. It is the Member's responsibility to manage their own communication devices. All communication device charges and fees related to the notifications received from the Cooperative are also the responsibility of the Member. ____
3. The Member understands that he/she will not receive monthly billing statements or Shut Off Notices. Instead, the member will receive notifications via each communication method indicated above. It is advisable the ADVANCE PAY PRE-PAY METERING PROGRAM Member maintain at least one method for notifications to be received. All members wishing to do so will be notified when their ADVANCE PAY PRE-PAY METERING PROGRAM account drops to a default level of \$15.00 credit balance. The member can increase this notification amount but cannot lower it below the \$15.00 credit balance alert. ____
4. The Member understands that he/she can monitor his/her usage history, daily average rate of energy usage, available credit balance, etc. via computer and the SmartHub link or via a smartphone and the SmartHub App. ____
5. The Member shall purchase electric service from the Cooperative in accordance with the present and any future rate schedule of the Cooperative on an ADVANCE PAY PRE-PAY METERING PROGRAM basis for the below referenced account. **All prepaid accounts will be "trued-up" on a monthly basis.** ____
6. Pursuant the Arkansas Public Service Commission rules, the Member shall pay any connect and/or other applicable fees and charges assigned by the Cooperative as may be required to participate in the ADVANCE PAY PRE-PAY METERING PROGRAM. ____
7. Subject to SD meter availability, the Member understands that a remote disconnect/reconnect switch will be installed. Any metering that does not accept the remote disconnect is ineligible for the ADVANCE PAY PRE-PAY METERING PROGRAM. ____
8. Any security deposit previously paid by the member to the Cooperative will be applied in full to the Member's outstanding balance at the commencement of participation in the ADVANCE PAY PRE-PAY METERING PROGRAM, and any credit remaining may be applied to the Member's ADVANCE PAY PRE-PAY METERING PROGRAM account balance. A minimum credit balance of \$20.00 will be required to launch an ADVANCE PAY PRE-PAY METERING PROGRAM account. ____
9. If a Member's security deposit, once fully applied, does not cover the outstanding balance owed, including the unbilled usage amount, the remaining amount owed can be initially set up for "payment arrangements" up to \$200. This initial "delinquent balance" will be paid on a 50/50 basis. The Member will need to factor in 50% of any future payments going toward this delinquent amount. ____
10. The Cooperative is not a banking institution. Under no circumstances will a refund be issued for a credit balance on an ADVANCE PAY PRE-PAY METERING PROGRAM account while in the ADVANCE PAY PRE-PAY METERING PROGRAM. ____
11. The Member shall be responsible to regularly monitor the balance on the ADVANCE PAY PRE-PAY METERING PROGRAM account and understands that electric service will be subject to disconnection without any notification from the Cooperative to the Member once the balance of the account reaches zero (\$0.00). ____

12. Any return payment fees (NSFs) and/or other applicable charges (for meter tampering, etc.) must be paid in full prior to reconnection and before any amounts are applied to the non-fee balance of the ADVANCE PAY PRE-PAY METERING PROGRAM account. ____
13. ADVANCE PAY PRE-PAY METERING PROGRAM accounts shall not be eligible for "Extensions" with the Cooperative and energy assistance shall not be applied until actually received as payment on the member's ADVANCE PAY PRE-PAY METERING PROGRAM account. ____
14. If a Member requests to disconnect service, the member shall be refunded any credit balance on the ADVANCE PAY PRE-PAY METERING PROGRAM account following final billing when the account is "trued up." ____
15. If an ADVANCE PAY PRE-PAY METERING PROGRAM account is disconnected for non-Payment then the service will be reconnected only after funds have been received and a minimum \$20.00 credit balance has been posted to the ADVANCE PAY PRE-PAY METERING PROGRAM account. ____
16. If an ADVANCE PAY PRE-PAY METERING PROGRAM account is disconnected for non-payment **for more than 5 business days** the ADVANCE PAY PRE-PAY METERING PROGRAM account will be closed and made inactive. This helps the Member by limiting the number of days of prorated Service Availability charged to the ADVANCE PAY PRE-PAY METERING PROGRAM Member. ____
17. If an ADVANCE PAY PRE-PAY METERING PROGRAM account is closed and made inactive, a Membership Fee of \$20.00 may be required (if a previous Membership Fee has been returned to the Member) and a Connect Charge of \$40.00 and a \$20.00 credit balance on the ADVANCE PAY PRE-PAY METERING PROGRAM account will be required in advance. ____
18. The Cooperative shall be held harmless from any damages due to loss of energy services, or during the reconnection of service, as a result of the member's participating in the ADVANCE PAY PRE-PAY METERING PROGRAM. **When a Member pays to reconnect service the Member assumes all responsibility for the safe condition of his/her home upon self-activated reconnection.** ____
19. A Service Charge of \$40.00 during regular hours (\$100.00 during afterhours) will be charged for power restoration assistance rendered by the Cooperative **except** in the case of Petit Jean's failed equipment. ____
20. I understand that my payment options include: 1) **by mail** once received in the office, 2) **in person**, including **by Kiosk**, at the Cooperative's offices during business hours, 3) **by computer and SmartHub link** using a credit/ debit card or e-check on Petit Jean Electric's website at www.pjecc.com, 4) **by smartphone and SmartHub app** using a credit/debit card or e-check, or 5) **by phone** using a credit/debit card or e-check by calling our toll free phone number **888-480-9711**. A Convenience Fee of \$3.95 will be charged for each transaction (for a maximum transaction amount up to \$500) made through Kiosk, SmartHub or over the phone. ____
21. Petit Jean Electric Cooperative reserves the right to modify the service rules and regulations, pursuant the Arkansas Public Service Commission, at any time without prior notification of the Member. ____
22. The Cooperative reserves the right to remove any member from ADVANCE PAY PRE-PAY METERING PROGRAM at any time, without consent or notification. ____

Applicant Name _____	Date: _____
Signature _____	SSN: _____ DOB: _____
Co-Applicant Name _____	Date: _____
Signature _____	SSN: _____ DOB: _____

S/O Number _____	Account Number _____
Setup Date _____	Employee Initials _____